

# Susan K. Miller-Cochran

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## EDUCATION

Doctor of Philosophy, English, with a concentration in Rhetoric/Composition and Linguistics  
Arizona State University, 2002

Master of Teaching English as a Second Language (MTESL)  
Arizona State University, 1998

Bachelor of Arts, English Literature  
Taylor University, Upland, Indiana, 1995 (magna cum laude)

## ACADEMIC APPOINTMENTS

2015-present Professor of English, University of Arizona  
2013-2015 Professor of English, North Carolina State University  
2006-2013 Associate Professor of English, North Carolina State University  
2000-2006 Residential Faculty, English/ESL, Mesa Community College  
1998-2000 Teaching Associate, English Department, Arizona State University  
1996-1998 Teaching Assistant, English Department, Arizona State University

## RESEARCH

### Publications

### Books

- Malenczyk, Rita, **Susan Miller-Cochran**, Elizabeth Wardle, Kathleen Blake Yancey, editors. *Composition, Rhetoric, and Disciplinarity*. Utah State University Press. (in press)
- Miller-Cochran, Susan**, and Rochelle Rodrigo. *The Cengage Guide to Research*. 3<sup>rd</sup> ed., Cengage Learning, 2017.
- Miller-Cochran, Susan, and Rochelle Rodrigo. *The Wadsworth Guide to Research*. 2<sup>nd</sup> ed., Wadsworth/Cengage Learning, 2014.
- Miller-Cochran, Susan, and Rochelle Rodrigo. *The Wadsworth Guide to Research*. Wadsworth/Cengage Learning, 2009.
- Miller-Cochran, Susan**, Roy Stamper, and Stacey Cochran. *An Insider's Guide to Academic Writing*. Macmillan, 2016.
- Raimes, Ann, and Susan Miller-Cochran. *Pocket Keys for Writers*. 6<sup>th</sup> ed., Cengage Learning, 2018.
- Raimes, Ann, and **Susan Miller-Cochran**. *Pocket Keys for Writers*. 5<sup>th</sup> ed., Wadsworth/Cengage Learning, 2016.

- Raimes, Ann, and **Susan Miller-Cochran**. *Keys for Writers*. 8<sup>th</sup> ed., Cengage Learning, 2018.
- Raimes, Ann, and **Susan Miller-Cochran**. *Keys for Writers with Assignment Guides*. 7<sup>th</sup> ed., Wadsworth/Cengage Learning, 2016.
- Raimes, Ann, and **Susan Miller-Cochran**. *Keys for Writers*. 7<sup>th</sup> ed., Wadsworth/Cengage Learning, 2014.
- Miller-Cochran, Susan**, and Rochelle Rodrigo, editors. *Rhetorically Rethinking Usability*. Hampton, 2009.
- Roen, Duane. H., Veronica Pantoja, Lauren Yena, **Susan K. Miller**, and Eric Waggoner, editors. *Strategies for Teaching First-Year Composition*. NCTE, 2002.

### Book Chapters

- Rodrigo, Rochelle, and **Susan Miller-Cochran**. "Acknowledging Disciplinary Contributions: On the Importance of Community College Scholarship to Rhetoric and Composition." *Composition, Rhetoric, and Disciplinarity*, edited by Rita Malenczyk, Susan Miller-Cochran, Elizabeth Wardle, and Kathleen Blake Yancey. Utah State UP. In press.
- Tardy, Christine, and **Susan Miller-Cochran**. "Administrative Structures and Support for International L2 Writers: A Heuristic for WPAs." *The Internationalization of U.S. Writing Programs*, edited by Shirley Rose and Irwin Weiser. Utah State UP. In press.
- Fedukovich, Casie, **Susan Miller-Cochran**, Brent Simoneaux, and Robin Snead. "A State of Permanent Contingency: Writing Programs, Hiring Practices, and a Persistent Breach of Ethics." *Labored: The State(ment) and Future of Work in Composition*, edited by Randall McClure, Dayna V. Goldstein, and Michael A. Pemberton. Parlor Press, 2017, pp. 130-151.
- Miller-Cochran, Susan**. "Afterword: Building Meaningful, Institution-Specific Partnerships." *Rewired: Research-Writing Partnerships within the Frameworks*, edited by Randall McClure. Association of College and Research Libraries, 2016, pp. 297-299.
- Gierdowski, Dana, and **Susan Miller-Cochran**. "A Picture is Worth a Thousand Words: Understanding Expectations and Mapping Preferences for Writing Classroom Design." *Making Space: Writing Instruction, Infrastructure, and Multiliteracies*, edited by James P. Purdy and Dànienne Nicole DeVoss. Computers and Composition Digital Press, 2016, <http://www.digitalwriting.org/ms/ch3.html>.
- Rodrigo, Rochelle, and **Susan Miller-Cochran**. "QEP Evaluation as Opportunity: Teaching and Learning through the Accreditation Process." *Reclaiming Accountability: Improving Writing Programs through Accreditation and Large-Scale Assessments*, edited by Wendy Sharer, William Banks, Tracy Ann Morse, and Michelle F. Eble. Utah State UP, 2016, pp. 36-51.
- Reid, Gwendolynne, Bridget Kozlow, **Susan Miller-Cochran**, and Chris Tonelli. "Legal Tender or Counterfeit Currency: Organizing a Conference Off the Tenure-Track." *Contingent Faculty Publishing in Community: Case Studies for Successful Collaborations*, edited by Lynee Lewis Gaillet and Letizia Guglielmo. Palgrave Macmillan, 2015, pp. 56-74.
- Miller-Cochran, Susan**. "Multilingual Writers and Online Writing Instruction." *Foundational Practices in Online Writing Instruction*, edited by Beth Hewett and Kevin Eric DePew. Parlor Press, 2015, pp. 291-307.

Jacobsen, Craig, **Susan Miller-Cochran**, and Rochelle Rodrigo. "The WPA Outcomes Statement and Disciplinary Authority." *The Writing Program Administrators Outcomes Statement: A Decade Later*, edited by Nicholas Behm, Duane Roen, Ed White, Deb Holdstein, and Greg Glau. Parlor Press, 2012, pp. 107-123.

**\*\*Edited collection won the 2011-2012 CWPA Best Book Award**

DePew, Kevin Eric, and **Susan Miller-Cochran**. "Social Networking in a Second Language: Engaging Multiple Literate Practices through Identity Composition." *Inventing Identities in Second Language Writing*, edited by Michelle Cox, Jay Jordan, Christina Ortmeier-Hooper, and Gwen Gray Schwartz. NCTE, 2010, pp. 273-295.

**Miller-Cochran, Susan**. "Language Diversity and the Responsibility of the WPA." *Cross-Language Relations in Composition*, edited by Bruce Horner, Min-Zhan Lu, and Paul Kei Matsuda. Southern Illinois UP, 2010, pp. 212-220.

**\*\*Edited collection won the 2012 CCCC Outstanding Book Award**

**Miller-Cochran, Susan K.**, and Rochelle Rodrigo. "Introduction: Developing Connections between Rhetoric, Usability, and Writing." *Rhetorically Rethinking Usability*, edited by Susan K. Miller-Cochran and Rochelle Rodrigo. Hampton, 2009, pp. 1-8.

Cahill, Lisa, **Susan Miller-Cochran**, Veronica Pantoja, and Shelley Rodrigo. "Graduate Student Writing Groups as Peer Mentoring Communities." *Stories of Mentoring*, edited by Michelle Eble and Lynee Lewis Gaillet. Parlor Press, 2008, pp. 153-58.

**Miller, Susan Kay**, Rochelle Rodrigo, Veronica Pantoja, and Duane Roen. "The Composition Practicum as Professional Development." *Don't Call It That: The Composition Practicum*, edited by Sid Dobrin. NCTE, 2005, pp. 82-97.

**Miller, Susan K.** "Using Group Conferences to Respond to Essays in Progress." *Strategies for Teaching First-Year Composition*, edited by Duane H. Roen, Veronica Pantoja, Lauren Yena, Susan K. Miller and Eric Waggoner. NCTE, 2002, pp. 307-318.

**Heck, Susan K.** "Writing Standard English IS Acquiring a Second Language." *Language Alive in the Classroom*, edited by Rebecca Wheeler. Praeger, 1999, pp. 115-120.

#### **Journal Articles (refereed unless otherwise noted)**

**Miller-Cochran, Susan**. "Response to Larson and Kurtyka Column." *English Journal*, vol. 106, no. 5, 2017, pp. 89-91.

Rodrigo, Rochelle, **Susan Miller-Cochran**, and Duane Roen, with Elaine Jolayemi, Cheri Lemieux Spiegel, and Catrina Mitchum. "DIY Mentoring: Developing Personal Learning Networks for Self-Actualization." *enculturation*, vol. 17, 2014, [enculturation.net/diymentoring](http://enculturation.net/diymentoring).

**Miller-Cochran, Susan** and Dana Gierdowski. "Making Peace with the Rising Costs of Writing Technologies: Flexible Classroom Design as a Sustainable Solution." *Computers and Composition*, vol. 30, no. 1, 2013, pp. 50-60.

**Miller-Cochran, Susan**. "Beyond 'ESL Writing': Teaching Cross-Cultural Composition at a Community College." *Teaching English in the Two-Year College*, vol. 40, no. 1, 2012, pp. 20-30.

**Miller-Cochran, Susan**. "Beyond Typical Ideas of Writing: Developing a Diverse Understanding of Writers, Writing, and Writing Instruction." *College Composition and Communication*, vol. 62, no. 3, pp. 2011, pp. 550-559. [invited review essay]

Anson, Chris M., and **Susan Miller-Cochran**. "Contrails of Learning: Using New Technologies for Vertical Knowledge-Building." *Computers and Composition*, vol. 26, no.1, 2009, pp. 38-48.

- Miller-Cochran, Susan.** "Teaching Students the 'Language of Response': Group Conferences in L2 Writing Classes." *ITL: International Journal of Applied Linguistics*, vol. 18, no. 3, 2008, pp. 201-202.
- Miller-Cochran, Susan K.** "Review of *English beyond the Basics*." *Teaching English in the Two-Year College*, vol. 34, no. 3, 2007, pp. 334-335. [invited book review]
- Miller-Cochran, Susan,** and Rochelle Rodrigo. "Determining Effective Distance Learning Designs through Usability Testing." *Computers and Composition*, vol. 23, 2006, pp. 91-107.
- DePew, Kevin Eric, and **Susan Kay Miller.** "Studying L2 Writers' Digital Writing: An Argument for Post-Critical Methods." *Computers and Composition*, vol. 22, 2005, pp. 259-278.
- Miller, Susan Kay,** Shelley Rodrigo, Veronica Pantoja, and Duane Roen. "Institutional Models for Engaging Faculty in the Scholarship of Teaching and Learning." *Teaching English in the Two-Year College*, vol. 32, no. 1, 2004, pp. 30-38.
- Miller, Susan Kay.** "A Review of Research on Distance Education in *Computers and Composition*." *Computers and Composition*, vol. 18, 2001, pp. 423-430.
- Goggin, Maureen Daly, and **Susan Kay Miller.** "What Is New about the 'New Abolitionists': Continuities and Discontinuities in the Great Debate." *Composition Studies*, vol. 28, 2000, pp. 85-112.
- Cahill, Lisa, Lynn Houston, **Susan K. Miller,** and Julie Robinson. "Voicing the Reader in the Teacher: Our Teacher Reading Group." *InLand: A Journal for Teachers of English Language Arts*, vol. 23, 2000, pp. 6-9, 25-27. [non-refereed journal article]
- Heck, Susan K.** "Does Indonesian Have an Inflection Phrase?" *Arizona State University Working Papers in Language*, vol. 1, 1999, pp. 1-14. [refereed in-house journal]

### Other Publications

- Miller-Cochran, Susan.** "Developing Critical Literacy through WID." *Bedford Bits*, 21 Oct. 2016, *Macmillan Community*, [community.macmillan.com/community/the-english-community/bedford-bits/blog/2016/10/21/developing-critical-literacy-through-wid](http://community.macmillan.com/community/the-english-community/bedford-bits/blog/2016/10/21/developing-critical-literacy-through-wid).
- Miller-Cochran, Susan.** "Helping Students Explore Writing in Different Contexts." *Bedford Bits*, 9 Sept. 2016, *Macmillan Community*, [community.macmillan.com/community/the-english-community/bedford-bits/blog/2016/09/09/helping-students-explore-writing-in-different-contexts](http://community.macmillan.com/community/the-english-community/bedford-bits/blog/2016/09/09/helping-students-explore-writing-in-different-contexts).
- Miller-Cochran, Susan.** "Low-Stakes Writing in a WID-Based Curriculum." *Bedford Bits*, 8 Apr. 2016, *Macmillan Community*, [community.macmillan.com/community/the-english-community/bedford-bits/blog/2016/04/08/low-stakes-writing-in-a-wid-based-curriculum](http://community.macmillan.com/community/the-english-community/bedford-bits/blog/2016/04/08/low-stakes-writing-in-a-wid-based-curriculum).
- Miller-Cochran, Susan.** "Two Approaches to WID: Or, Choose Your Own Academic Writing Adventure." *Bedford Bits*, 22 Jan. 2016, *Macmillan Community*, [community.macmillan.com/community/the-english-community/bedford-bits/blog/2016/01/22/two-approaches-to-wid-or-choose-your-own-academic-writing-adventure](http://community.macmillan.com/community/the-english-community/bedford-bits/blog/2016/01/22/two-approaches-to-wid-or-choose-your-own-academic-writing-adventure).
- Miller-Cochran, Susan.** "Supporting Faculty in WID Courses." *Bedford Bits*, 30 Oct. 2015, *Macmillan Community*, [community.macmillan.com/community/the-english-community/bedford-bits/blog/2015/10/30/supporting-faculty-in-wid-courses](http://community.macmillan.com/community/the-english-community/bedford-bits/blog/2015/10/30/supporting-faculty-in-wid-courses).

- Miller-Cochran, Susan.** “Why WID?” *Bedford Bits*, 21 Sept. 2015, *Macmillan Community*, community.macmillan.com/community/the-english-community/bedford-bits/blog/2015/09/21/why-wid.
- Speaking of Writing: A Digital Resource for Writing in the Disciplines*. Dir. Stacey Cochran. Prod. Chris Anson, **Susan Miller-Cochran**, Matt Porter, and David Rieder. North Carolina State University, 2009. DVD.
- Miller-Cochran, Susan** and Shelley Rodrigo. “Technological Tools and Strategies for Teaching Research-Based Writing.” *Proceedings of UNC-TLT Collaborative Annual Conference*. March 2008, Raleigh, NC.  
[http://conference.uncslt.org/proceedings/2008/2008\\_Proceedings\\_756\\_ResearchWriting.pdf](http://conference.uncslt.org/proceedings/2008/2008_Proceedings_756_ResearchWriting.pdf). 2008.
- Miller-Cochran, Susan.** “Teaching Research in a Multimedia Age.” *Teaching Composition*. Ed. Chris Anson. <http://www.mhhe.com/socscience/english/tc/>. New York: McGraw-Hill, 2007. [invited module developed for the Teaching Composition website and listserv]
- Miller, Susan K.**, and Jonelle Moore, eds. *Transforming Practice through Reflective Scholarship*. Tempe, AZ: Maricopa Center for Learning and Instruction, 2005.
- Miller, Susan K.**, and Jonelle Moore. “Connecting Communities of Teacher-Scholars through MIL.” In *Transforming Practice through Reflective Scholarship*. Eds. Susan K. Miller and Jonelle Moore. Tempe, AZ: Maricopa Center for Learning and Instruction, 2005. 1-2.
- Miller, Susan Kay.** “Determining Effective Distance Learning Designs through Usability Testing.” In *Transforming Practice through Reflective Scholarship*. Eds. Susan K. Miller and Jonelle Moore. Tempe, AZ: Maricopa Center for Learning and Instruction, 2005. 72-74.
- Two-Year College English Association. *Research and Scholarship in the Two-Year College*. By Frank Madden, John Lovas, **Susan Miller**, Mark Reynolds, Peter Sotiriou, Howard Tinberg, and Marilyn Valentino. Urbana, IL: NCTE, 2004. [NCTE publication]
- Miller, Susan K.**, and Shelley Rodrigo. “Sharing Success Stories: Engaging in the Scholarship of Teaching and Learning through Teaching Portfolios.” *MCLI Forum 5* (2003): 21. [Maricopa Community College District publication]
- Contributing bibliographer for Adler-Kassner, Linda, and Gregory R. Glau. *The Bedford Bibliography for Teachers of Basic Writing*. Boston: Bedford/St. Martin’s, 2002.
- Blanchard, Shelley Rodrigo, Lisa Cahill, Brooke Estabrook, Jeff McFadden, and **Susan Miller**. *Report on the Virtual Student Services Project: Progress during the Initial Phase (2000-2001)*. Mesa, AZ: Mesa Community College, 2001. [in-house white paper]

## Conferences and Symposia

### Invited Presentations and Keynotes

- Anson, Chris, Susan Miller-Cochran, and Michael Pemberton. “Consultation at Cratchett State: A One-Act Melodrama.” Keynote for *Crossings: Exploring Shared Work in Writing*, University of Nevada Reno, March 2017.
- Miller-Cochran, Susan. “Writing in the Disciplines as Critical Inquiry.” TYCA-NE, October 2016.

- Miller-Cochran, Susan. "Why WID? Advantages and Approaches to Teaching Writing in the Disciplines." Macmillan Education CompEd Week, November 2015.
- Miller-Cochran, Susan. "Knowing When to Say Yes: Aligning Technology Use with Writing Program Outcomes." Cengage Learning Conference, San Diego, February 2015.
- Miller-Cochran, Susan. "Outcomes, Frameworks, Principles, and Practices: Reading CWPA and CCCC Position Statements through a SLW Lens." Keynote address for the Symposium on Second Language Writing, Tempe, November 2014.
- Miller-Cochran, Susan. "Helping Students Read Your Mind: A Genre-Based Approach to Writing in the Disciplines." Cengage Learning Webinar, November 2014.
- Miller-Cochran, Susan. "Ready to Go WID? A Guide to Getting Started with a Writing in the Disciplines Approach." Macmillan Education CompEd Week, October 2014.
- Miller-Cochran, Susan. "Research Is More Than Memorizing MLA: Helping Students Rhetorically Understand, Evaluate, and Cite Sources." Cengage Learning TeamUP Event, San Antonio, November 2013.
- Miller-Cochran, Susan. "The Persistence of Contingency: Rethinking Our Practices, Reshaping Our Future." Metropolitan WPA conference, New York City, February 2013.
- Miller-Cochran, Susan. "Helping Students Succeed by Developing Effective Research Assignments." *Don't Forget to Write* English Composition Conference, Asheville, NC, November 2012.
- Miller-Cochran, Susan. "Grants: Finding and Applying for Funding Opportunities." Annual Meeting of the Carolinas Writing Program Administrators. Little Switzerland, NC, September 2011.
- Miller-Cochran, Susan, Jessie Moore, and Gigi Taylor. "Supporting ESL Writers: Dispelling Myths and Developing Strategies." CWPA Meeting in the Middle. Charlotte, NC, February 2010.
- Miller-Cochran, Susan. "Can You Digg It? Composing Research in the 21<sup>st</sup> Century." Cengage TeamUP Conference. Orlando, FL, and Indianapolis, IN, February 2010.
- Miller-Cochran, Susan. "Institutionalizing Second Language Writing." Symposium on Second Language Writing. Tempe, AZ, November 2009.
- Miller-Cochran, Susan. "Writing Courses Online: Dare We Go There?" Carolinas Writing Program Administrators Meeting in the Middle. Charlotte, NC, February 2009.
- Miller-Cochran, Susan. "Facilitating Student Research with Technology." Writing: Transforming Teaching and Learning with Web 2.0 Tools. Atlanta, November 2008.
- Miller-Cochran, Susan. "Working Effectively with ESL Writers: Designing Assignments, Providing Feedback, and Using Technology." Common Ground: Workshops on Composition in an Interdisciplinary Age. Denver, September 2008.
- Cruz, Laura, and Susan Miller-Cochran. "Going Public with the Scholarship of Teaching and Learning." North Carolina Scholarship of Teaching and Learning Day. University of North Carolina at Greensboro, May 2008.
- Miller-Cochran, Susan. "Teaching New Processes for Research-Based Writing in Multimodal Classrooms." Meeting in the Middle: Spring Meeting of the Carolinas Writing Program Administrators. Charlotte, NC, February 2008.
- Miller, Carolyn, and Susan Miller-Cochran. "Preparing the Next Generation of Faculty for the Digital World." Southeast Regional Reinvention Center Meeting. Raleigh, NC, October 2007.

Miller-Cochran, Susan. "Teaching Research in a Multimedia Age." Wadsworth/Cengage Freshman Composition National Workshop. Austin, TX, October 2007.

### **Conference Presentations**

Adler-Kassner, Linda, Heidi Estrem, Susan Miller-Cochran, and Dawn Shepherd. "A WPA's Guide to Data Analytics." Annual meeting of the Council of Writing Program Administrators, Knoxville, July 2017.

Graziano, Leigh, Susan Miller-Cochran, Kay Halasek, Frank Napolitano, and Natalie Szymanski. "Making Work Visible: The Labor Ecologies of Writing Program Administration at Five Institutions." Annual meeting of the Council of Writing Program Administrators, Knoxville, July 2017.

Miller-Cochran, Susan. "Taking Time to Till the Soil: Fostering Faculty Autonomy through Involvement in Programmatic Assessment." Annual meeting of the Conference on College Composition and Communication, Portland, March 2017.

Miller-Cochran, Susan. "L2 Writing Expertise in a Composition Program." Symposium on Second Language Writing, Tempe, October 2016.

Miller-Cochran, Susan. "Administrative Models for Addressing the Needs of Multilingual Writers." Association of Departments of English Summer Seminar West, Scottsdale, June 2016.

Miller-Cochran, Susan. "Placement and Curricular Designs for FYC Multilingual Realities." Annual meeting of the Conference on College Composition and Communication, Houston, April 2016.

Miller-Cochran, Susan. "Teaching Writing in and about the Disciplines." Arizona State University Composition Conference. Tempe, February 2016.

Anson, Chris, Stephany Dunstan, Susan Miller-Cochran, and Jon Rust. "Lemonade from Lemons: Turning Mandated Writing Assessments into Research Projects." Annual meeting of the Council of Writing Program Administrators, Boise, ID, July 2015.

DePew, Kevin Eric, Paul Kei Matsuda, and Susan Miller-Cochran. "20 Years of Second Language Writing at CCCC." Annual meeting of the Conference on College Composition and Communication, Tampa, March 2015.

Miller-Cochran, Susan. "The Scholarly Questions of WAC and WID." South Atlantic Modern Language Association, Atlanta, November 2014.

Miller-Cochran, Susan. "Examining Multilingual Writers' Perceptions of an Ideal Classroom Space." Annual meeting of the Carolinas Writing Program Administrators. Little Switzerland, NC, September 2014.

Fedukovich, Casie, and Susan Miller-Cochran. "Between a Rock and a Hard Place: Distributed Administration and Administrative Advocacy in an Age of Contingency." Annual meeting of the Council of Writing Program Administrators, Normal, IL, July 2014.

Gierdowski, Dana, and Susan Miller-Cochran. "Diversified Design: Exploring Multilingual Responses to a Flexible Writing Classroom." Annual meeting of the Conference on College Composition and Communication, Indianapolis, March 2014.

Fedukovich, Casie, and Susan Miller-Cochran. "In Defense of the Common Assignment." North Carolina Symposium on Teaching Writing, Raleigh, March 2014.

Miller-Cochran, Susan and Shelley Rodrigo. "The Persistence of False Dichotomies: Rethinking Approaches to Teaching and Tutoring Research-Based Writing." Southeast Writing Center Association Conference, Greenville, NC, February 2014.

- Gierdowski, Dana, and Susan Miller-Cochran. "Diversifying Design: Understanding Multilingual Perceptions of Learning in a Flexible Classroom." Poster Presentation at the International Society for the Scholarship of Teaching and Learning, Raleigh, October 2013.
- Miller-Cochran, Susan. "MOOC is a Four-Letter Word: Disciplinary Debates and Political Positioning in a New Information Age." Annual meeting of the Council of Writing Program Administrators, Savannah, July 2013.
- Miller-Cochran, Susan. "Turning Off the Light that Never Goes Out: Work Habits, Priorities, and Learning to Let Go." Annual meeting of the Council of Writing Program Administrators, Savannah, July 2013.
- Gierdowski, Dana, and Susan Miller-Cochran. "A Picture is Worth a Thousand Words: Understanding Expectations and Mapping Preferences for Writing Classroom Design." Critical Transitions: Writing and the Question of Transfer, Elon, NC, June 2013.
- Miller-Cochran, Susan, and Shelley Rodrigo. "Using the *Framework for Success in Postsecondary Writing* in the Classroom: Why and How." Two-Year College English Association Southeast, Greenville, SC, March 2013.
- Miller-Cochran, Susan. "An Evaluator's Perspective on the QEP Process." South Atlantic MLA Conference, Durham, NC, November 2012.
- Gierdowski, Dana, and Susan Miller-Cochran. "Designing a Flexible Classroom Space." Annual meeting of the Carolinas Writing Program Administrators. Little Switzerland, NC, September 2012.
- Miller-Cochran, Susan. "Who Would Want to Do This Job? Addressing the Cautionary Tone of Writing Program Administration Scholarship." Annual meeting of the Council of Writing Program Administrators, Albuquerque, July 2012.
- Miller-Cochran, Susan, and Shelley Rodrigo. "But I Can't Find that in the MLA Guide': Teaching Digital Citation Rhetorically." Computers and Writing 2012, North Carolina State University, May 2012.
- Miller-Cochran, Susan. "Aligning Placement and Assessment Efforts for First-Year Writing." Annual meeting of the Council of Writing Program Administrators, Baton Rouge, July 2011.
- Miller-Cochran, Susan, and Dawn Shepherd. "Problematizing Presence in the Networked Writing Classroom." Watson Conference. University of Louisville, October 2010.
- Miller-Cochran, Susan, and Shelley Rodrigo. "Creative Chaos in the Classroom." Computers and Writing 2010. Purdue University, May 2010.
- Miller-Cochran, Susan, and Karla Lyles. "Supporting Best Practices in Online Writing Instruction through Program Design and Administration." Annual meeting of the Conference on College Composition and Communication. Louisville, March 2010.
- Miller-Cochran, Susan. "Multilingual Writers and Cross-Cultural Composition at the Two-Year College." National Council of Teachers of English. Philadelphia, November 2009.
- Miller-Cochran, Susan, and Dawn Shepherd. "Making Lemonade: Budget Crises as Opportunities for Positive Change." Annual meeting of the Carolinas Writing Program Administrators. Little Switzerland, NC, September 2009.
- Miller-Cochran, Susan, and Shelley Rodrigo. "Use Wikipedia and YouTube in Research! Debunking the Library vs. Internet Research Dichotomy." Rock the Academy: Radical Teaching, Unbounded Learning. Virtual Symposium held in Second Life, November 2008.



- Gruber, David, and Susan Miller-Cochran. "Defining Community Membership: The Role(s) of Contingent Faculty in Writing Programs." North Carolina Symposium on Teaching Writing, Raleigh, NC, October 2008.
- Hagopian, Kate, Matt Porter, Susan Miller-Cochran, and Roy Stamper. "Increasing Enrollments, Decreasing Resources: Dealing with Growth over the Next Ten Years." Annual meeting of the Carolinas Writing Program Administrators, Little Switzerland, NC, September 2008.
- Miller-Cochran, Susan K. "The WPA's Responsibility in 'Retrofitting' a Writing Program." Annual meeting of the Conference on College Composition and Communication, New Orleans, April 2008.
- Miller-Cochran, Susan K., and Shelley Rodrigo. "7 Things English Students Should Know about Web 2.0 Technologies." Annual Convention of the National Council of Teachers of English, New York City, NY, November 2007.
- Miller-Cochran, Susan. "Multimodal Writing and Research in First-Year Composition." Annual meeting of the Carolinas Writing Program Administrators, Little Switzerland, NC, September 2007.
- Miller-Cochran, Susan. "Categorizing Multimodal Resources: Making Resource-Based Writing More Relevant for Our Students." Annual Conference of the Council of Writing Program Administrators, Tempe, AZ, July 2007.
- Miller-Cochran, Susan. "Looking at WPAs and other WP Leaders in the Two-Year College Setting." Council of Writing Program Administrators' Summer Conference, Chattanooga, TN, July 2006.
- Miller-Cochran, Susan. "What We Know, What We Do, and What We Adopt: Revealing Assumptions in L2 Writing Textbooks." Annual meeting of the Conference on College Composition and Communication, Chicago, March 2006.
- Andelora, Jeff, Susan Miller-Cochran, Veronica Pantoja, Shelley Rodrigo, and Duane Roen. "The Changing Landscape of TYCA-West: Defining Scholarship." TYCA-West Regional Conference, Prescott, AZ, October 2005.
- Cahill, Lisa, Susan Miller, Veronica Pantoja, and Shelley Rodrigo. "Opening the Door of the Garret: Knowledge Construction and Literacy Development in Graduate Student Writing Groups." Western States Rhetoric and Literacy Conference, Tempe, AZ, October 2004.
- Miller, Susan K. "Reviving Rhetoric in the Two-Year College." Annual meeting of the Conference on College Composition and Communication. San Antonio, March 2004.
- Miller, Susan K. "Development, Design, and Delivery: Applying Principles of Usability Testing to Web-Based Writing Instruction." Computers and Writing 2003 Conference, West Lafayette, IN, May 2003.
- Miller, Susan K. "Teaching Writing from a Distance: Exploring Instructional Decisions and Learning Perceptions." Computers and Writing 2003 Conference, West Lafayette, IN, May 2003.
- Cahill, Lisa, Susan Miller, Veronica Pantoja, and Shelley Rodrigo. "Rebelling Against Images of the Solitary Writer in the Garret: Cases for Graduate Student Writing Groups." Southwest Graduate Literature Symposium, Tempe, AZ, March 2003.
- Miller, Susan K. "Finding Our Own Way: Graduate Student Organizations." Biannual Meeting of the Rhetoric Society of America. Las Vegas, May 2002.
- Miller, Susan Kay. "Developing Web-Based Writing Instruction: Issues to Consider." Annual meeting of the Conference on College Composition and Communication. Chicago, March 2002.

- Miller, Susan Kay. "A Comparative Analysis of Research on Distance Education and Writing Instruction." Annual meeting of the Conference on College Composition and Communication, Denver, March 2001.
- Heck, Susan K., and Viktorija Todorovska. "Re-Imagining ESL Computers and Composition: Examining Networked Discussions in the ESL Classroom." Annual meeting of the Conference on College Composition and Communication, Minneapolis, April 2000.
- Heck, Susan K., and Viktorija Todorovska. "Developing and Teaching an Online Writing Class." Annual meeting of the Conference on College Composition and Communication, Minneapolis, April 2000.
- Heck, Susan K. "Writing Standard English *Is* Acquiring a Second Language." Fifth Graduate Linguistics/TESL Symposium, Tempe, March 1999.
- Gutierrez, Nancy, Susan K. Heck, Duane Roen, and Viktorija Todorovska. "Computers in Composition." Annual Meeting of the Arizona Association of Departments of English, Tucson, September 1998.
- Bush, Laura, Susan K. Heck, and Viktorija Todorovska. "The English Department at ASU and the Electronic Classroom." Teaching, Learning and Technology Summer Institute, Phoenix, July 1998.
- Collins, Judy, and Susan K. Heck. "Conversation Analysis, Composition Theory, and an Analysis of Peer Response Sessions with International Students." Fourth Graduate Linguistics/TESL Symposium, Tempe, March 1998.
- Heck, Susan K. "Mastering a New Dialect: Extending the Interlanguage Hypothesis to Writing Acquisition." Third Graduate Linguistics/TESL Symposium, Tempe, March 1997.
- Miller, Susan K. "The Search for Identity in *Song of Solomon*." Butler University Undergraduate Academic Research Conference, Indianapolis, March 1994.

### **Conference Workshops**

- Miller-Cochran, Susan, Shelley Rodrigo, and Julia Romberger. "Cultivating Institutional and Administrative Visibility." Annual meeting of the Conference on College Composition and Communication, Portland, March 2017.
- Miller, Tom, John Scenters-Zapico, Jane Detweiler, Patti Wojahn, Joddy Murray, Ellen Cushman, and Susan Miller-Cochran. "Leadership in Action: A Workshop for Heads, Directors, WPAs, and Future Faculty Leaders." Annual meeting of the Conference on College Composition and Communication, Houston, April 2016.
- Miller-Cochran, Susan. "Writing Program Administration and ESL Writers." Symposium on Second Language Writing, Tempe, November 2014.
- Miller-Cochran, Susan. "Designing Writing Spaces for the 21<sup>st</sup> Century Composition Student." Annual meeting of the Conference on College Composition and Communication, Las Vegas, March 2013. (chair and one of six facilitators)
- Miller-Cochran, Susan. "Diversity and Writing Assessment: Gateways to Assessing and Reporting Student Performance." Annual meeting of the Conference on College Composition and Communication, St. Louis, March 2012. (one of seven facilitators)
- Miller-Cochran, Susan. "Is There Space in this Class? Designing Effective and Efficient Learning Environments with New Technologies." Annual meeting of the Conference on College Composition and Communication. Louisville, March 2010. (one of nine facilitators)

- Miller-Cochran, Susan, and Shelley Rodrigo. "Can You Digg It? Incorporating Google, Wikipedia, and YouTube into Multimedia Research Assignments." EDUCAUSE 2009, Denver, November 2009.
- Miller-Cochran, Susan. "Innovate, Assess, Sustain: Writing Pedagogy and Web 2.0." Annual meeting of the Conference on College Composition and Communication. San Francisco, March 2009. (one of seven facilitators)
- Atkins, Tony, and Susan Miller-Cochran. "Web 2.0 and Video Composition as New Processes of Research and Composing." North Carolina English Teachers' Association, Winston-Salem, October 2008.
- Anson, Chris, and Susan Miller-Cochran. "Annual Summer Workshop for Writing Program Administrators." Annual Conference of the Council of Writing Program Administrators. Denver, July 2008.
- Howard, Rebecca Moore and Susan Miller-Cochran. "Preventing Plagiarism in L2 Writing." *Changing Realities of Multilingual Students*. Annual meeting of the Conference on College Composition and Communication. New Orleans, April 2008.
- Miller-Cochran, Susan. "Rethinking Assumptions about Graduate Student Preparation." *Writing Dreams into Realities: The Two-Year College WPA and Writing Program Administration Work*. Annual meeting of the Conference on College Composition and Communication. New Orleans, April 2008.
- Miller-Cochran, Susan. "Technological Tools and Strategies for Teaching Research-Based Writing." UNC TLT Collaborative Annual Conference. Raleigh, NC, March 2008.
- Glau, Greg, and Susan Miller-Cochran. "Annual Summer Workshop for Writing Program Administrators." Annual Conference of the Council of Writing Program Administrators. Tempe, AZ, July 2007.
- Miller-Cochran, Susan, Shelley Rodrigo, Shaun Slattery, and Jason Swarts. "Usable Usability in the Composition Classroom." Computers and Writing 2007 Conference. Detroit, MI, May 2007.
- Miller, Susan K. "Making Decisions: Evaluating Writing Technologies for Distance-Learning Learning Environments." Computers and Writing 2004 Conference. Honolulu, HI, June 2004. (one of eight facilitators)
- Miller, Susan K. "Designing and Developing Preparing Future Faculty Programs." Annual meeting of the Conference on College Composition and Communication. San Antonio, March 2004. (chair and one of ten facilitators)
- Miller, Susan K. "How to Examine the Virtual: Assessing and Evaluating Online Teaching and Learning." Annual meeting of the Conference on College Composition and Communication. New York City, March 2003. (one of eight facilitators)
- Miller, Susan K. "Designs of Distance Education." Annual meeting of the Conference on College Composition and Communication. Chicago, March 2002. (one of nine facilitators)
- Miller, Susan K. "Knowing When to Say When: Critically and Consciously Implementing Distance Education." Annual meeting of the Conference on College Composition and Communication, Denver, March 2001. (chair of workshop and one of nine facilitators)
- Miller, Susan K. "Responding to Second Language Writers in the Classroom: Foundations and Guidelines." Annual meeting of the Conference on College Composition and Communication, Denver, March 2001. (one of eight facilitators)

Heck, Susan K., and Cheri Kropp. "Electronic Literacy Activities for Adult English Learners." Annual Convention of the Teachers of English to Speakers of Other Languages, Vancouver, March 2000.

Dorn, Cheri, and Susan K. Heck. "Interactive Computer Activities for Multi-Level Learners." Rocky Mountain Regional TESOL Conference, Tucson, October 1998.

Heck, Susan K., and Viktorija Todorovska. "'Webbing' Together: Creating a Community of ESL Writers." AZ TESOL Central Area Mini-Conference, Tempe, November 1997.

## Research Grants

DELTA Course Redesign Grant, 2014-2015

*Developing ENG 101 Online*

Funding to support development of sound, pedagogically effective online first-year writing courses that draw on principles and recommended practices from research. Budget includes building a faculty learning community and carrying out a three-year assessment plan. Principal Investigator, \$45,668.

SCALE-UP Program, NCSU Foundation, and NCSU STEM Initiative, 2013

*SCALE-UP Classroom for First-Year Writing*

Funding to design, implement, and study a flexible writing classroom, drawing on and adapting the SCALE-UP model used primarily in STEM classes. Co-Principal Investigator with Dana Gierdowski, \$25,000.

Council of Writing Program Administrators, 2012

*Understanding Instructional Design Choices in Hybrid Composition Classes*

Support for systematic observation and data collection related to instructional design choices in hybrid first-year writing classes. Co-Principal Investigator with Meagan Kittle-Autry, \$1,000.

College of Humanities and Social Sciences Scholarly Research Award, 2012

*Designing and Assessing Flexible Learning Spaces for Writing Instruction*

Support for designing and assessing the redesign of a classroom space for First-Year Writing that includes flexible accommodations to facilitate collaboration, accessibility, and technological sustainability. Principal Investigator. \$3,493.

North Carolina State University Diversity Mini-Grant, 2010-2011

*Universal Design for Learning: Rethinking Difference and Access*

Support for developing and facilitating a faculty workshop on Universal Design principles applied to English classes with a focus on disability issues. Co-Principal Investigator with Kevin Brock. \$3,000.

College of Humanities and Social Sciences Scholarly Research Award, 2010

*Assessing the Effectiveness of Directed Self-Placement for First-Year Writing Students*

Support for collecting data to assess the validity and reliability of a self-assessment placement instrument and to assess the impact of Directed Self-Placement on student success and completion of ENG 101. Principal Investigator. \$4,911.75

Council of Writing Program Administrators Research Grant, 2008

*Speaking of Writing: A Digital Resource for Writing in the Disciplines*

Support for interviewing faculty in a variety of disciplines about their writing practices, the writing conventions of their fields, and the writing they assign to their students. Co-Principal Investigator with Chris Anson, Matt Porter, and David Rieder. \$1,992.

Mesa Community College Kaleidoscope Grant, 2005

*Exploring Blended Methodologies and Instructional Environments to Improve Student Retention and Achievement of Learning Outcomes*

Studying blended course designs and student retention. Principal Investigator. \$6,000.

Maricopa Center for Learning and Instruction Learning Grant, 2004-2005

*Teaching Film Studies Effectively with Distance Learning Technology*

Teaching film studies online. Co-Principal Investigator with Shelley Rodrigo. \$4,290.

Maricopa Center for Learning and Instruction Learning Grant, 2004-2005

*Saving Our Students: Improving Online Course Retention*

Investigating methods for improving retention in online writing courses. Co-Principal Investigator with Shelley Rodrigo. \$3,217.50

Maricopa Center for Learning and Instruction Learning Grant, 2003-2004

*Usability Testing to Improve Online Writing Classes*

Investigating usability and navigability of web-based distance learning course designs. Co-Principal Investigator with Shelley Rodrigo. \$3,309.

Mesa Community College Educational Development Grant, 2003-2004

*Developing a Hybrid "Shakespeare on Film" Course*

Developing multi-media Shakespeare on Film course which incorporates a variety of instructional technologies. Principal Investigator. \$2,200.

Maricopa Institute for Learning Fellow, 2002-2003

*Determining Effective Distance Learning Designs through Usability Testing*

Conducting usability study of web-based writing courses. Principal Investigator. \$10,000.

Mesa Community College Distance Learning Development Grant, 2000 and 2001

Designed online versions of ENG 101/102 \$3,800 (\$1,900 for each grant).

## TEACHING EXPERIENCE

### Courses Taught

University of Arizona, Department of English, Tucson

#### **Undergraduate**

ENGL 102: First-Year Composition (taught fully online as a distance learning course)

ENGL 108: First-Year Composition for International Students (taught fully online as a distance learning course)

#### **Graduate**

ENGL 696S: Trends and Methods in Composition Studies (co-taught with Shelley Rodrigo)  
ENGL 696E: Writing Program Administration

North Carolina State University, Department of English, Raleigh

**Undergraduate**

ENG 101: Academic Writing and Research (in computer-mediated classrooms and hybrid learning environments)

**Graduate**

ENG 511: Theory and Research in Composition

ENG 513: Empirical Research in Composition

ENG 583: Writing Program Administration: Theory, Research, and Practice (co-taught with Chris Anson)

ENG 624: Teaching College Composition

CRD 704: Technologies and Pedagogies in the Communication Arts

Mesa Community College, Department of English, Mesa, Arizona

ESL 020: ESL Grammar, Level II (beginning-intermediate)

ENG 101: First-Year Composition (both face-to-face and web-based distance learning)

ENG 102: First-Year Composition, Research Writing (both face-to-face and web-based distance learning)

ENG 107: First-Year Composition for ESL (in a computer-mediated classroom)

ENG 108: First-Year Composition for ESL, Research Writing (in a computer-mediated classroom)

ENG 111: Technical Writing (web-based distance learning)

ENG 213: Introduction to the Study of Language (both face-to-face and web-based distance learning)

ENG 217: Personal and Exploratory Writing (web-based distance learning)

ENH 256: Shakespeare on Film (taught as a blended course, with half of the students online and half of the students face-to-face)

HUM 292: The Art of Storytelling

Arizona State University, Department of English, Tempe, Arizona

ENG 101: First-Year Composition

ENG 102: First-Year Composition, Persuasive Writing

ENG 107: First-Year Composition for International Students (taught in computer-mediated classrooms)

Stretch (WAC) 107: Introduction to Academic Writing for International Students (taught in computer-mediated classrooms)

ENG 301: Writing for the Professions (team-taught with Viktorija Todorovska using web-based distance learning technology)

ENG 312: English in Its Social Setting, an introductory sociolinguistics course (taught as a break-out section from a larger lecture taught by Dr. Karen Adams)

**Graduate Advising**

Ph.D. Dissertations

**Chair**

*In Progress (alphabetical)*

- Buck, Rachel. *"I Skimmed Through the Text and Googled the Author": An Examination of FYC Students' Negotiation of Reading Practices with Purposes, Genre, and Context*. Ph.D. Dissertation, Rhetoric, Composition, and the Teaching of English Program, University of Arizona. [in progress]
- Harahap, Alwin. *College Composition and the Political Economy: An Institutional Critique*. Ph.D. Dissertation, Rhetoric, Composition, and the Teaching of English Program, University of Arizona. [in progress]
- Pawlowski, Madelyn. [untitled dissertation]. Ph.D. Dissertation, Rhetoric, Composition, and the Teaching of English Program, University of Arizona. [in progress, co-chair]

*Completed (chronological)*

- Simoneaux, Brent. *Queer Literacies*. Ph.D. Dissertation, Communication, Rhetoric, and Digital Media Program, North Carolina State University. April 22, 2016.
- Lyles, Karla. *Telling Stories of Basic Writers: Analysis of Narrative Conventions in the Literacy Narratives of "Basic Writers" Enrolled in a Summer Pilot Program*. Ph.D. Dissertation, Communication, Rhetoric, and Digital Media Program, North Carolina State University. April 21, 2016.
- Snead, Robin. *Tracing Activity: The Multimodal Composing Practices of University Students*. Ph.D. Dissertation, Communication, Rhetoric, and Digital Media Program, North Carolina State University. June 21, 2013.
- Gierdowski, Dana. *The Geographies of a Writing Space: An Ethnographic Study of a Flexible Composition Classroom*. Ph.D. Dissertation, Communication, Rhetoric, and Digital Media Program, North Carolina State University. March 20, 2013.
- Burr, Jonathan. *Antebellum Student Writing at America's First Public University*. Ph.D. Dissertation, Communication, Rhetoric, and Digital Media Program, North Carolina State University. August 27, 2012. [co-chair]
- Ahern, Kati Fargo. *The Sounds of Rhetoric, The Rhetoric of Sound: Listening and Composing the Auditory Realm*. Ph.D. Dissertation, Communication, Rhetoric, and Digital Media Program, North Carolina State University. March 13, 2012.

**Committee Member***In Progress (alphabetical)*

- Brown, Christopher. *The Metanoic Classroom: Changing Hearts and Minds in First-Year Composition*. Ph.D. Dissertation, Rhetoric, Composition, and the Teaching of English Program, University of Arizona. [in progress]
- Jacobson, Brad. *"In College It's Gonna Be Way Different": Tracing Academic Literacy Development Across Contexts*. Ph.D. Dissertation, Rhetoric, Composition, and the Teaching of English Program, University of Arizona. [in progress]
- Tercero, Tanya. [untitled dissertation]. Ph.D. Dissertation, Second Language Acquisition and Teaching Program, University of Arizona. [in progress]
- Tseptsura, Mariya. [untitled dissertation]. Ph.D. Dissertation, Rhetoric and Composition, University of New Mexico. [in progress]
- Witt, Jacob. [untitled dissertation]. Ph.D. Dissertation, Second Language Acquisition and Teaching Program, University of Arizona. [in progress]

*Completed (chronological)*

- Reid, Gwendolynne. *Digital Writing in the Disciplines: Imagining Possibilities for Scholarship in Context of the Digital*. Ph.D. Dissertation, Communication, Rhetoric, and Digital Media Program, North Carolina State University. July 3, 2017.
- Redmond, Valeska. *Examining the Relationships between Conflict Styles, Upward Dissent Tactics, and Leader-Member-Social-Exchange*. Ph.D. Dissertation, Communication, Rhetoric, and Digital Media Program, North Carolina State University. April 14, 2014.
- Hamilton, Fredessa. *"I Wanna Text, Too!" Examining How Low-Literate Adults Use New Communication Technologies and Applications*. Ph.D. Dissertation, Communication, Rhetoric, and Digital Media Program, North Carolina State University. August 7, 2013.
- Sierra, Wendi. *Gamification as 21<sup>st</sup> Century Education*. Ph.D. Dissertation, Communication, Rhetoric, and Digital Media Program, North Carolina State University. June 21, 2013.
- Brock, Kevin. *Engaging the Action-Oriented Nature of Computation: Towards a Rhetorical Code Studies*. Ph.D. Dissertation, Communication, Rhetoric, and Digital Media Program, North Carolina State University. March 21, 2013.
- Ware, Jennifer. *Still "Live at the Scene": An Exploration of Timely Television News Broadcasts Repurposed as Online Content*. Ph.D. Dissertation, Communication, Rhetoric, and Digital Media Program, North Carolina State University. July 3, 2012.
- Gutschmidt, Adam. *A Case Study Investigating the Usage of Facebook as a Learning Management System in Higher Education*. Ph.D. Dissertation, Communication, Rhetoric, and Digital Media Program, North Carolina State University. March 19, 2012.
- Shepherd, Dawn. *Technologies of Matching: Romantic Matchmaking, Power, and Algorithmic Culture*. Ph.D. Dissertation, Communication, Rhetoric, and Digital Media Program, North Carolina State University. February 17, 2012.

#### MA and MS Theses and Capstone Projects

##### **Advisor**

- Johnson, Gavin. *Click Here For an A; or, Grade Distribution Data, Student Course Choice, and the Implications of a Grade-Driven University*. M.A. Capstone Project, Department of English, North Carolina State University. April 29, 2015.
- King, Charles. *Rhetoric as a Form of Cross-Cultural Intelligence in Conflict Resolution*. M.A. Capstone Project, Department of English, North Carolina State University. May 3, 2012.
- Kocsis, Juliana. *"There Wasn't Much Writing Involved": Teaching a Multimodal Project in a FYW Course*. M.A. Capstone Project, Department of English, North Carolina State University. April 29, 2014.
- Leininger, Alyse. *Religion in the Composition Classroom and Instructors' Responses*. M.A. Capstone Project, Department of English, North Carolina State University. May 2, 2012.
- Schurr, Julie. *"Welcome to the Distributorship!" The Construction of Discursive Power and Manipulation in the Evangelical "Prosperity Gospel" Movement*. M.A. Capstone Project, Department of English, North Carolina State University. April 29, 2015. [co-advisor]



### **Reader/Committee Member**

- Brantley, Angel. *Developing a Promotional Materials Editorial Style Guide for GlaxoSmithKline*. M.S. Capstone Project, Department of English, North Carolina State University. April 15, 2009.
- Coley, Toby. *Wikis in the Teaching of Writing: Purposes for Implementation*. M.A. Thesis, Dept. of English, North Carolina State University. March 30, 2007.
- Damasceno, Cristiane. *Mind the Clash: Attention and Sociotechnical Practices in Formal Learning Settings*. M.A. Thesis, Dept. of Communication, North Carolina State University. March 21, 2013.
- Pattie, Michelle. *Creating a More Usable Document: Adhering to Genre Conventions to Meet an Audience's Expectations*. M.S. Capstone Project, Department of English, North Carolina State University. May 3, 2007.
- Swiger, Brian. *Educating Educators on Formative Assessment*. M.S. Capstone Project, Department of English, North Carolina State University. May 5, 2008.

### **Other Teaching and Curriculum Design**

Instructional Consultant and Curriculum Designer, 2003

Upward Bound Program, Gateway Community College, Phoenix, Arizona

Co-authored a six-week theme-based curriculum including math, English, foreign language, science, and technology components for summer Upward Bound, a program designed to help at-risk high school students develop skills and knowledge that will help them succeed academically

Instructional Technologist and Technology Planner, 2000-2001

Mesa Community College, Mesa, Arizona

Designed a web-based version of English 101 and English 102, both sections of First-Year Composition, and assisted other English Department faculty in developing their online courses; designed a Faculty Resource website that describes and centralizes technological resources for faculty at the college; coordinated a group that designed a Student Services website that provides comprehensive web-based support for students

Summer Bridge Program Instructor, 1999 and 2001

Arizona State University, Tempe, Arizona

Taught First-Year Composition in a summer program designed for at-risk high school students making the transition to a college environment

Co-author of English as a Second Language Curricula, 1998 and 1999

Mesa Public Schools, Community Education, Mesa, Arizona

Designed and co-wrote two curricula to be used in all intermediate level and advanced adult English as a Second Language classes in the school district

English as a Second Language Instructor, 1997-1999

Mesa Public Schools, Community/Adult Education, Mesa, Arizona

Level 1A, Pre-Literacy

Level 3, Intermediate

English Language Institute/China, English as a Second Language Instructor, 1994  
CEAIE (Chinese Education Association for International Exchange)  
Shenzhen, People's Republic of China

Taught English as a Second Language methodology and conversational English to middle school English teachers

Student Tutor in Writing Center, 1992-1995  
Taylor University, Upland, Indiana

### **ADMINISTRATIVE EXPERIENCE**

Director of the Writing Program, 2015-present  
University of Arizona, Tucson

Direct program that offers ~12,500 seats in ~600 sections of first-year writing, basic writing, L2 writing, and advanced writing, taught by ~30 full-time, non-tenure-track faculty and ~130 Graduate Teaching Assistants. Coordinate administrative team of three Associate Directors, eight Assistant Directors, and multiple support staff, located within the English department. Develop, implement, and assess curricula and policies; handle student complaints, grade disputes, and appeals; coordinate personnel issues and advocate for instructors teaching in the writing program; coordinate professional development opportunities within the program; coordinate multiple committees in the writing program dealing with curriculum and assessment, personnel issues, assessment, and other faculty and student issues; monitor custom publications with publishers; articulate program and course goals with other colleges and universities in Arizona; serve on university-wide committees dealing with general education and other issues related to the writing program.

Director of First-Year Writing, 2007-2015  
North Carolina State University, Raleigh

Direct program that serves approximately 4,000 students each year in approximately 200 sections of first-year writing taught by 50+ instructors. Coordinate administrative team of six faculty and staff who support First-Year Writing. Develop, implement, and review curricula and policies; handle student complaints, grade disputes, and placement appeals; plan and implement faculty development and support; hire, supervise, and evaluate NTT faculty teaching in program (advisory to the Head); chair First-Year Writing Council and Composition Personnel Committee; coordinate professional development for faculty and graduate students; consult with and mentor individual faculty and teaching assistants.

Associate Director of First-Year Writing, 2006-2007  
North Carolina State University, Raleigh

Provided assistance and mentoring for First-Year Writing Program faculty teaching in computer-mediated environments; assisted in supervising and observing non-tenure track faculty teaching in the writing program; served on Composition Personnel Committee.

Faculty Professional Growth District Chair, 2005-2006  
Maricopa Community College District, Tempe, Arizona

Chaired district-wide committee of 20 faculty professional growth representatives from 10 campuses that reviewed, selected, and approved faculty applications for sabbaticals, salary

advancement, reimbursement of registration fees for conferences, and competitive research grants.

Faculty Professional Growth Coordinator, 2003-2006

Mesa Community College, Mesa, Arizona

Assisted full-time faculty at Mesa Community College with writing proposals for district-sponsored Summer Project grants and conference travel; served on district-level committee that evaluated proposals and distributed grant funding to faculty for all ten colleges in the district.

Technology Coordinator, 2000-2002

Mesa Community College, Department of English, Mesa, Arizona

Facilitated development of online courses in the English department, led hands-on workshops for faculty on the use of instructional technology (such as O'Reilly WebBoard and WebCT), provided one-on-one faculty assistance with technology, participated in development of the department strategic plan for technology, assisted in grant initiatives to support faculty development of innovative uses of technology, and acted as a voice for the English faculty on campus-wide technology committees.

Assistant Director of Writing Programs, 2000

Arizona State University, Department of English, Tempe, Arizona

Provided administrative support to the Director of Writing Programs (Greg Glau).

Workshop Facilitator, 1999-2000

Arizona State University, Instruction Support, Tempe, Arizona

Designed and conducted a series of workshops for faculty on using technology in the classroom, constructing web pages for classroom use, and designing and teaching distance education and other computer-mediated courses (including the use of software such as Blackboard CourseInfo).

Graduate College Summer Assistant, 1998

Arizona State University, Composition Program, Tempe, Arizona

Developed Computer-Mediated Instruction Training for the Composition Program in collaboration with Viktorija Todorovska, Assistant Director of Composition

Student Director of Writing Center, 1994-1995

Taylor University, Upland, Indiana

Selected and trained tutors in the Writing Center, coordinated scheduling with the faculty advisor, communicated with faculty about the Writing Center's services.

## **SERVICE**

### **National**

#### **Elected Office**

Immediate Past President, Council of Writing Program Administrators, 2017-2019

President, Council of Writing Program Administrators, 2015-2017

Vice President, Council of Writing Program Administrators, 2013-2015

Executive Board, Council of Writing Program Administrators, 2005-2007  
Executive Committee, Conference on College Composition and Communication, 2004-2007

### **Professional Organizations**

Chair, Council of Writing Program Administrators Publications Committee, 2017, 2013-2015  
Proposal Reviewer, Annual Convention of the National Council of Teachers of English, 2017  
Stage 1 Proposal Reviewer, Conference on College Composition and Communication, 2016, 2015, 2014, 2012, 2011, 2007, 2002  
Chair, Council of Writing Program Administrators Nominating Committee, 2013-2015  
Chair, Council of Writing Program Administrators Liaison Committee, 2012-2013  
Council of Writing Program Administrators Task Force on Dual Enrollment, 2012-2013  
Co-Chair of annual Computers and Writing conference (held at NC State University), 2012  
Nominating Committee, Conference on College Composition and Communication, 2010  
Council of Writing Program Administrators Liaison Committee, 2010-2013  
Proposal Reviewer, Symposium on Second Language Writing, 2009  
Chair of Committee on Childcare Initiatives, Conference on College Composition and Communication, 2007-2010  
Committee on Best Practices for Online Writing Instruction, Conference on College Composition and Communication, 2007-2010  
Co-Chair of Second Language Writing Committee, Conference on College Composition and Communication, 2005-2010  
Two-Year College English Association Teacher/Scholar Committee, 2004-2005  
Co-Chair of Second Language Writing Special Interest Group, Conference on College Composition and Communication, 2003-2007  
Proposal Reviewer, Conference on Computers and Writing, 2003  
Committee on Second Language Writing, Conference on College Composition and Communication, 2002-2005  
Proposal Reviewer, Annual Convention of Teachers of English to Speakers of Other Languages, 2002, 2001  
Preparing Future Faculty Leadership Team, National Council of Teachers of English, 2000-2003  
Local Arrangements Committee, Conference on College Composition and Communication, 1997

### **Editorial Boards and Service to Scholarly Journals**

Editorial Board, *Writing Research, Pedagogy, and Policy* book series (Elizabeth Wardle, editor), Southern Illinois University Press, 2017-present  
Manuscript Reviewer, *WPA: Writing Program Administration*, the journal of the Council of Writing Program Administrators, 2014-present  
Editorial Board, *Present Tense*, 2012-present  
Manuscript Reviewer, *Enculturation*, 2012-present  
Manuscript Reviewer, *College English*, 2010-present  
Manuscript Reviewer, *Composition Forum*, 2009-present  
Advertising Editor, *WPA: Writing Program Administration*, the journal of the Council of Writing Program Administrators, 2003-2006, 2007-2009

Braddock Award Selection Committee for the Outstanding Article published in *College Composition and Communication*, 2007-2008  
 Editorial Board, *College Composition and Communication*, 2006-2009  
 Manuscript Reviewer, *College Composition and Communication*, 2006-present  
 Manuscript Reviewer, *Teaching English in the Two-Year College*, 2006-present  
 Reviewer for the Ellen Nold Award for the best article in *Computers and Composition*, 1998

### **District/Regional/State**

Secretary and member of Executive Board, Carolinas Writing Program Administrators, 2008-2013  
 Proposal Reviewer, Maricopa Institute for Learning Fellowship, Maricopa Community Colleges, 2004, 2005, 2006  
 Faculty Professional Growth Committee Chairperson, Maricopa Community Colleges, 2005-2006  
 Faculty Professional Growth Committee, Maricopa Community Colleges, 2003-2006  
 “Developing a Teaching Portfolio” workshop for Faculty in Progress Program, Maricopa Community Colleges, 2002, 2003, 2004, 2005  
 Local Arrangements Committee, Western Conference on Linguistics/Linguistic Association of the Southwest, 1998  
 Proposal Reviewer, Western Conference on Linguistics, 1998

### **University and College**

Faculty Seed Grant Reviewer, Office of Research, Discovery, and Innovation, University of Arizona, 2017  
 University-Wide General Education Committee, University of Arizona, 2015-present  
 Enrollment Management Committee, University of Arizona, 2016  
 Learning Management System Task Force, University of Arizona, 2015-2016  
 CHASS Space Committee, North Carolina State University, 2014-2015  
 QEP Advisory Board, North Carolina State University, 2014-2015  
 CHASS Space Planning and Principles Task Force, 2014  
 QEP Coordinating Committee, North Carolina State University, 2012-2013  
 Academic Technology Task Force, North Carolina State University, 2010-2011  
 Executive Committee of the Faculty Senate, North Carolina State University, 2010-2011  
 Faculty Senate, North Carolina State University, 2009-2011  
 Common Reading Selection Committee, North Carolina State University, 2008-2010  
 Program Committee, Ph.D. in Communication, Rhetoric and Digital Media, North Carolina State University, 2007-2010  
 International Education Committee, Mesa Community College, 2005-2006  
 Educational Development Projects Committee, Mesa Community College, 2003-2006  
 Accreditation Self-Study Committee, Mesa Community College, 2003-2005  
 Information Technology Advocacy Committee, Mesa Community College, 2002  
 Operational Planning and Budget Committee, Mesa Community College, 2001-2002  
 Preparing Future Faculty Steering Committee, Arizona State University, 2001  
 Distance Learning Academic Committee, Mesa Community College, 2000-2006  
 Teaching, Learning, and Technology Roundtable, Mesa Community College, 2000-2004  
 Faculty Advocacy Committee for Technology, Mesa Community College, 2000-2002  
 Campus Outcomes Assessment Team, Arizona State University West, 1999-2000

Co-Chair of Fourth Graduate Linguistics/TESL Symposium, Arizona State University,  
March 1998

### **Departmental**

Curriculum Committee, RCTE, Department of English, University of Arizona, 2017-present  
Core Doctoral Examination Committee, RCTE, Department of English, University of  
Arizona, 2016-2018

Annual Performance Review Committee, Department of English, University of Arizona,  
2017-2018

Promotion and Tenure Committee, Department of English, University of Arizona, 2016-  
2018

Chair of Writing Program Action, Curriculum, and Assessment Committee (WriPACA),  
Department of English, University of Arizona, 2015-present

Department Council, Department of English, University of Arizona, 2015-2017

Co-Chair of Writing Program Curriculum and Assessment Committee, Department of  
English, University of Arizona, 2015-2016

Institutional Review Board Peer Reviewer, Department of English, University of Arizona,  
2015-2016

Advisory Committee, Department of English, North Carolina State University, 2014-2015  
and 2007-2009

Budget Planning Committee, Department of English, North Carolina State University, 2013-  
2015

Strategic Planning Committee, Department of English, North Carolina State University,  
2011-2013

Chair of Rhetoric and Composition Search Committee, Department of English, North  
Carolina State University, 2010-2011

Post-Tenure Review Committee, Department of English, North Carolina State University,  
2008-2010

Coordinating Committee, Department of English, North Carolina State University, 2008-  
2010

Chair of First-Year Writing Program Council, North Carolina State University, 2007-2015

Medieval Studies Search Committee, Department of English, North Carolina State  
University, 2007-2008

Undergraduate Studies Committee, English Department, North Carolina State University,  
Spring 2007

First-Year Writing Program Council Member, North Carolina State University, 2006-2007

English Department Technology Committee, Mesa Community College, 2004-2006

Chair of First-Year Composition Committee, Mesa Community College, 2004-2005

First-Year Composition Committee, Mesa Community College, 2002-2006

President, Graduate Scholars of English Association, Arizona State University, 2001-2002

ENG 101 and ENG 102 Assessment Committees, Mesa Community College, 2000-2001

Graduate Studies Committee, English Department, Arizona State University, 2000-2001

Treasurer, Graduate Scholars of English Association, Arizona State University, 1999-2000

Writing Programs Committee, Arizona State University, 1999-2000

Linguistics and TESL Area Committee, Arizona State University, 1997-1999

Website Development Committee for Writing with Computers, Arizona State University,  
1997-1999

Printer's Devil Essay Contest Reader, Arizona State University, 1997

**Invited Workshops and Consulting**

- Miller-Cochran, Susan. "An Introduction to Writing in the Disciplines." University of Massachusetts Lowell, May 2016; University of North Texas, August 2016.
- Miller-Cochran, Susan. "Writing in the Disciplines." North Carolina A&T University, April 2016.
- Miller-Cochran, Susan. "Responding to Student Writing." University of North Carolina Pembroke, November 2011, April and November 2012, April and November 2013, November 2014.
- Miller-Cochran, Susan. "Getting Started with Writing in the Disciplines." Robeson County Community College, October 2014.
- Miller-Cochran, Susan. "Helping Students Write Effectively: The Importance of Process and Context." University of Mount Olive, September 2014.
- Miller-Cochran, Susan and Dana Gierdowski. "A Picture is Worth a Thousand Words: Conceptual Mapping and Ideal Classroom Arrangements." Boise State University, February 2014.
- Miller-Cochran, Susan. "Building Community within a Writing Program: Designing Authentic Professional Development for All Faculty." Boise State University, February 2014.
- Miller-Cochran, Susan. "Using Technology with Multilingual Writers." Boise State University, February 2014.
- Anson, Chris, and Susan Miller-Cochran. "The Fourth Hour: Integrating Technology into Your Course." High Point University, NC, August 2013.
- Miller-Cochran, Susan. "One Writer's Journey into SoTL." Summer Institute on the Scholarship of Teaching and Learning, North Carolina State University, May 2012.
- Miller-Cochran, Susan. "Working with International Student Writers." Dickinson College, April 2012.
- Kittle Autry, Meagan, and Susan Miller-Cochran. "Hybrid 101: Introduction to Blended Writing Classrooms." Southeast Missouri State University, October 2011.
- Taylor, Gigi, and Susan Miller-Cochran. "Working with ESL Students in Your Colloquium or WI Course." University of North Carolina-Asheville, May 2011.
- Miller-Cochran, Susan. "Working Effectively with ESL Writers." SUNY-Binghamton, August 2009; Palm Beach Community College, FL, February 2010; University of Miami, April 2010; University of North Carolina-Asheville, May 2010; Queens University, Charlotte, NC, Sept 2010.
- Miller-Cochran, Susan. "Strategies for Working with Second Language Writers." NCSU First-Year Writing Program Fall Orientation Keynote Address. Raleigh, NC, August 2006.
- Miller-Cochran, Susan. Invited Panelist for "Engaging Faculty and Students through the Scholarship of Teaching and Learning." Maricopa Faculty Convocation. Phoenix, AZ, January 2006.
- Miller, Susan K. and Shelley Rodrigo. "Improving Distance Learning by Assessing Course Layout and Design." MCC Center for Teaching and Learning Faculty Symposium. Mesa, AZ, September 2003.
- Miller, Susan K. Invited Panelist for "Integrating Assessment into the Scholarship of Teaching and Learning." Maricopa Institute for Learning Dialogue Day. Phoenix, March 2003.

Heck, Susan K. "What's Different about Teaching ESL Writing?" Teaching Assistant Seminar, Arizona State University English Department. Tempe, April 2000.

### **PROFESSIONAL MEMBERSHIPS**

Council of Writing Program Administrators (CWPA)  
National Council of Teachers of English (NCTE)  
    Conference on College Composition and Communication (CCCC)  
    Two-Year College English Association (TYCA)  
Modern Language Association (MLA)  
Teachers of English to Speakers of Other Languages (TESOL)

### **HONORS, AWARDS, AND FELLOWSHIPS**

NCSU Scholarship of Teaching and Learning Summer Institute Fellow, 2014  
Elon University Research Seminar Fellow, 2011-2013  
Writing Program Certificate of Excellence, Conference on College Composition and Communication (2009), awarded to First-Year Writing Program at North Carolina State University  
Kaleidoscope Research Fellow, Mesa Community College (2005)  
Finalist for Distinguished Faculty Award, Mesa Community College (2005)  
MCCCD Program Fellow for Infusing Diversity into the Classroom (2003-2004)  
Maricopa Institute for Learning Fellow (2002-2003)  
Outstanding Peer Mentor, Arizona State University Graduate Women's Association (2002)  
Mentor Appreciation Award, Preparing Future Faculty, Arizona State University (2002, 2001)  
Regents Graduate Academic Scholarship, Arizona State University (2000-2001, 1999-2000, 1998-1999, 1996-1997)  
Preparing Future Faculty Program Fellow, Arizona State University (1998-2000)  
Graduate College Summer Assistantship, Arizona State University (1998)  
Sigma Tau Delta English Honor Society, Taylor University (1994-1995)  
President's Scholarship, Taylor University (1991-1995)